



FIELD REPORT

NEWSLETTER



*Septic, Sewer & Drain Specialists..
24 Hr Emergency Service!*



Dear Friends,

We hope you and your families are enjoying the beautiful Eastern Shore weather. Year round, regardless of the weather, we at Mr. Rooter are available to respond for emergency calls or to perform regularly scheduled septic tank and drain line maintenance. We take pride in our high performance vehicles and equipment. They save time and money for our customers. Our Mr. Rooter team's classroom meetings and field training exercises improve our level of performance for each individual service call. Our business is one that makes us think about the environment more often than others, simply because we spend time revitalizing it in unhealthy situations. When our day's work is done, homes, business and industry are working more efficiently and environmentally sound than when we arrived. All of us at Mr. Rooter want to say how much we appreciate the opportunity to be of service and assist with our customer's wastewater management.

*Respectfully,
Britt Parks*

Wastewater Management For A Cleaner Environment

Clean healthy back yards start with understanding our septic system's function and its needs.



Residential Vacuum Pumping...

Yearly service and inspection of your septic system network is the key to maximum system life. Septic tanks should be cleaned out regularly. The more gallons of wastewater generated, the more frequent the maintenance schedule needs to be. Every household differs – no one set pumping schedule fits all.

- Conserving water reduces the load on the septic system. Laundry should be done throughout the week instead of all at one time. Water conserving shower nozzles and commodes should be in use.
- Tree roots can invade your septic system and be damaging. Keep trees such as Willows away from the system.
- Divert water from roof gutters and sump pumps away from the system. Also design gardens and landscaping so watering will be directed away from the system.
- Use garbage disposals wisely. They can increase the amount of solids in the septic tank. Consider installing a high quality disposal which will macerate waste into smaller particles.
- Never flush diapers, paper towels, feminine hygiene products, down the toilet. Never rinse out paint brushes or dump kitty litter into a sink, tub or shower. Never use heavy cleaners or caustic additives in your drains or septic tank. Read labels before purchasing these items.

Remember: Your system is a living network. It needs the right diet, exercise and environment to function just as you do. Clean water and a healthy environment is the end result!

Field Work ...



Jet Vac ...

The Jet Vac team works to clean a blocked sewer line.

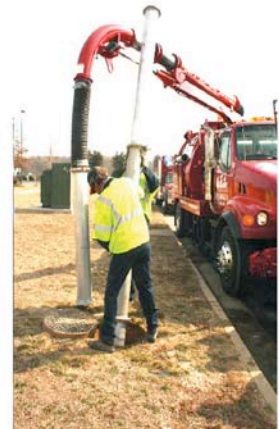
Commercial/Industrial Vacuum Pumping

Pumps deep lift stations and tanks.

Pumps wet or dry. Serves wastewater plants, processing plants, feed mills, dairy farms and municipalities.

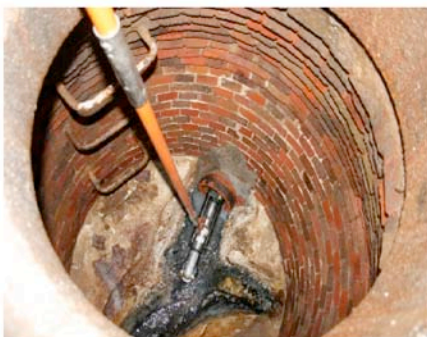
Sewer Flushing - removes heavy debris, grease, sludge, roots from sanitary sewers and/or storm drains using high pressure water jet.

Hydro Excavation - Pressurized water and high CFM vacuum are used to power through soils to reach a desired location or locate underground utilities without the need for a backhoe or shovel. Remaining dirt is then vacuumed into truck unit for disposal.



Video Camera Inspection Van

No more unnecessary digging to determine the cause of a sewer line blockage. Using a color crawler camera with a 360 degree view, Mr Rooter quickly pinpoints and identifies the source of the blockage. A proper method of removal can then be chosen and the problem solved. A DVD showing the line before and after the service is provided for the customer's record.



Remote underground camera shows accurate details at job location. TV Inspection van is our traveling office with computer and other camera and video utilities.

Field Work ...

Residential, Commercial and Industrial Septic, Sewer, and Drain Services.



Location and excavation of commercial manhole.



Manhole open and ready for pumping maintenance.



Industrial vac and jetter trucks working to clear main line blockage.



5000 gallon vacuum pumper keeping flow down while line is being cleared.



Main line cleaning and video inspection.



Safety box placed in trench to prevent sidewall caving while men prepare for sewer line replacement.



Sewer line installation.



Grease trap lid removal for regular maintenance.



Crushed distribution box removed for replacement.



Area prepared for distribution box installation.



Installation concrete distribution box.



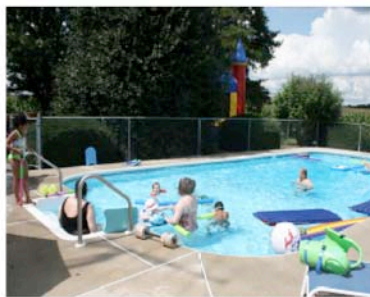
31035 Asches Acres Road
Cordova, Maryland 21625

Summer Fun ...



We like getting together with our family, staff members and their families to celebrate the Summer Season.

Our Grandmom brings us so much joy. We celebrated her 100th birthday event! She is an awesome lady!!



Thank you for your loyalty and allowing us to provide you with our services.

Sincerely,
The Mr. Rooter Team

WE'RE THERE WHEN YOU NEED US! 24 HOURS A DAY 7 DAYS A WEEK.



- Vacuum Pumping Wet or Dry
- Septic Tank and Grease Trap Cleanings
- Pressure Jetting Sewer Lines & Storm Drains
- Septic System Inspection
- Drainfields Cleaned/Restored
- Septic System Repairs/Installation
- Tank Lids, Filters, Baffles
- RootX & Bio-Choice ES Treatments

Toll Free 1-888-MR-ROOTER

